

# **Ariba Network Service Purchase Order Guide**

## **Enter invoice**

## Content

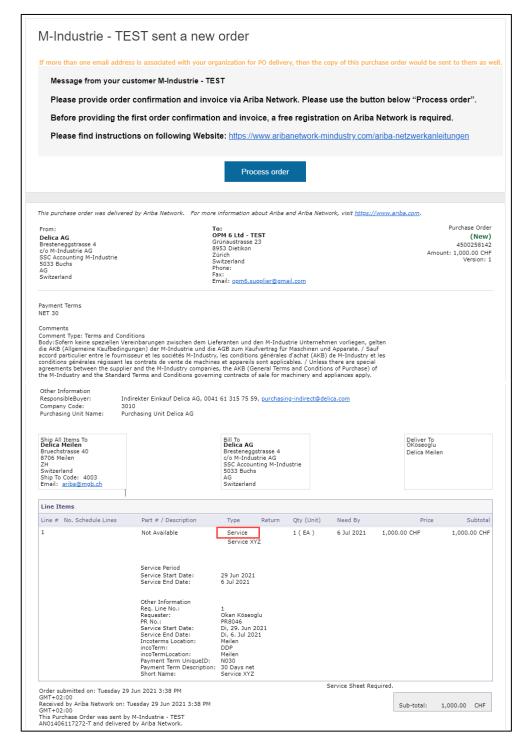
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### 1. Receipt of purchase order as email

You receive a purchase order as E-Mail from a Migros Industrie company. All relevant information can be found on this purchase order email. The purchase order position type indicates that this is a **service** order. The service can be provided based on this purchase order email.



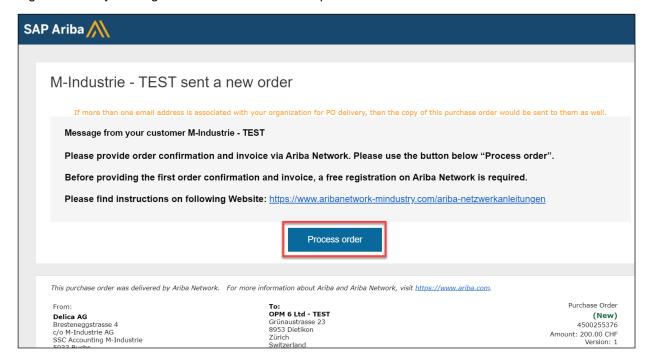
We expect to receive the invoice for this purchase order via Ariba Network. The required steps are explained below:

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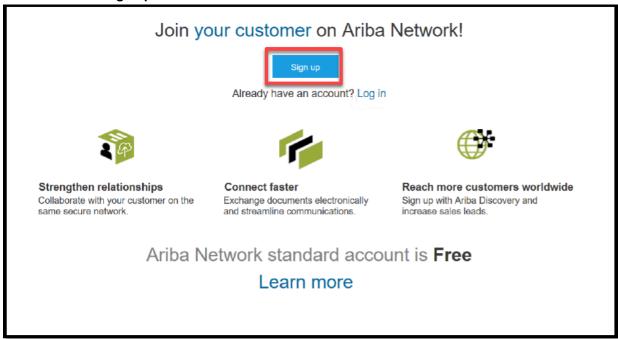


## 2. Sign in to Ariba Network

The invoice for this purchase order should be submitted via Ariba Network. To do this, you have to register once by clicking on "**Process order**" in the purchase order email:



#### Please click on «Sign up»:

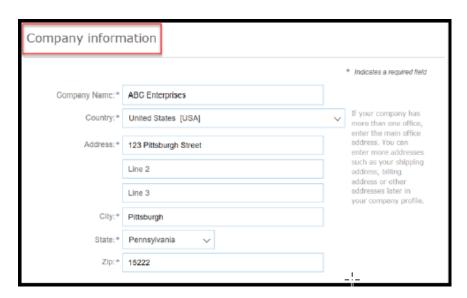


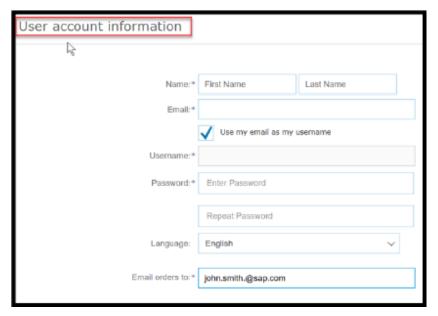
<u>Attention:</u> If you already have an Ariba Network account, then please click on "Log in"! Then you can process the purchase order with your existing Ariba Network account.

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Please review the Company information and enter the necessary User account information. Please remember your username and password that you can log in for future purchase orders:





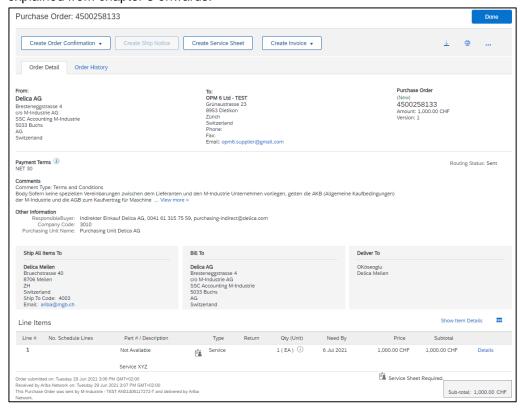
If you agree, please tick the two Ariba Terms and Conditions and click on "Register":



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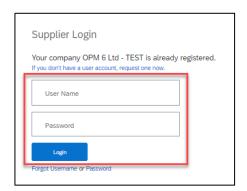


You have created an Ariba Network account. You will automatically be forwarded to your purchase order. Now you can submit an invoice for this purchase order via Ariba Network. The required steps are explained from chapter 3 onwards.



For future purchase orders you can click on "**Process order**" and you will be redirected to the Ariba Network login page where you can log in with your existing account:





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#### 3. Enter invoice

We expect to receive your invoice via the Ariba Network.

There are 2 options to do this on Ariba Network:

#### Preferred option:

Create an invoice for a service order - chapter 3.1 below

You can submit an invoice for a service purchase order. Ariba Network parks that invoice and automatically creates a service sheet on your behalf (it shows the service that you provided). This service sheet is sent to us (customer) for approval. Once approved, the parked invoice will automatically be sent to us.

#### Alternative option:

1. Create a service sheet and then 2. Create an invoice - chapter 3.3

Alternatively, you can first create a service sheet. Once this service sheet is approved by us, then you can create and submit an invoice. This option can be useful if you provide services in stages but want to invoice all services at once.

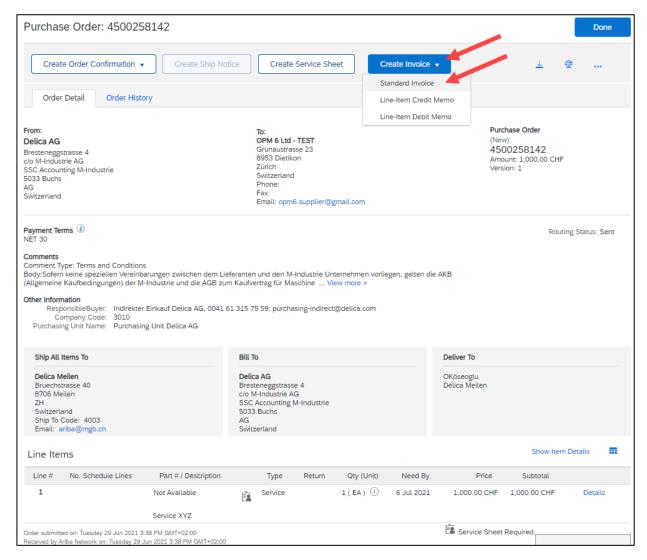
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#### 3.1 Preferred option: Create an invoice for a service purchase order

We expect to receive your invoice via the Ariba Network.

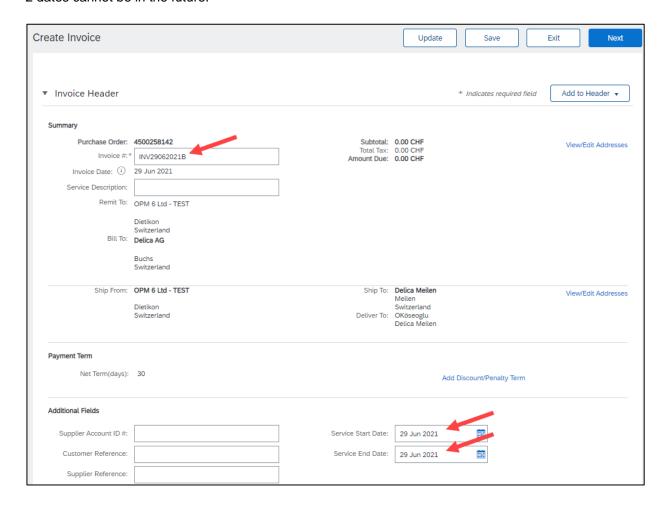
To submit an invoice, open the purchase order and then click on "Create Invoice" and then "Standard Invoice".



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Enter your **«Invoice number»**. This number must be unique, can contain max. 16 characters and cannot contain special characters. Then enter the "**Service Start Date**" and "**Service End Date**". These 2 dates cannot be in the future.



Please scroll down to section «Supplier VAT».

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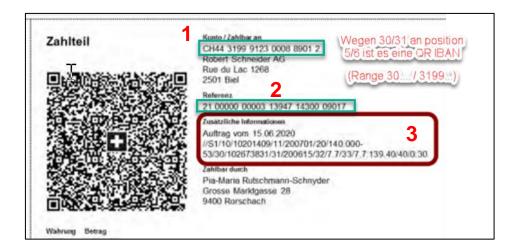


Please enter your "Supplier VAT/Tax ID". This ID can be stored in your Ariba Network profile, so you don't have to be enter it for every invoice (see chapter 4).

If you want to have your invoice paid by QR-Code, then the system is differencing between QR-IBAN with QR-Reference and SCOR with IBAN incl. Payment reference.

Important for the input of QR-IBAN with QR-Reference is:

- Account/IBAN Number from the payment slip must be filled in the field "QR IBAN"
- Reference Number from the payment slip must be filled in the field "QR/ESR Reference Number"
- Additional Information from the payment slip must be filled in the field "additional Information"



ESR Teilnehmernummer: (no change)	
QR / ESR Referenznummer: (add QR)	2
QR IBAN: (New field)	1
Zusätzliche Informationen: (new field)	3

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Important for the input of SCOR with Payment Reference:

- Reference from the payment slip must be filled in the field "QR/ESR Reference Number". The
  reference number must be started with RF.
- Additional Information from the payment slip must be filled in the field "additional Information"



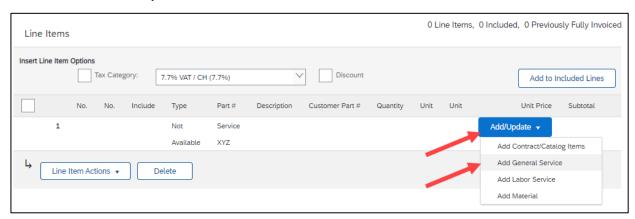
ESR Teilnehmernummer: (no change)	
QR / ESR Referenznummer: (add QR)	1
QR IBAN: (New field)	
Zusätzliche Informationen: (new field)	2

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Please scroll down to «Line Items" section.

Now you create the invoice line item. It is important to describe in the line item the provided service. To do this, click on **Add/Update** and then **Add General Service**.



The invoice line item is created. Please enter following detail information:

- A. Please enter the **Description** of the provided service.
- B. Please enter Quantity, Unit (unit of measure) and Unit Price of the provided service. This amount will be invoiced.

Following unit of measure are available: They must be entered in capital letter:

- a. EA --> Piece / Each
- b. HUR --> Hour
- c. DAY --> Days
- d. ANN --> Year

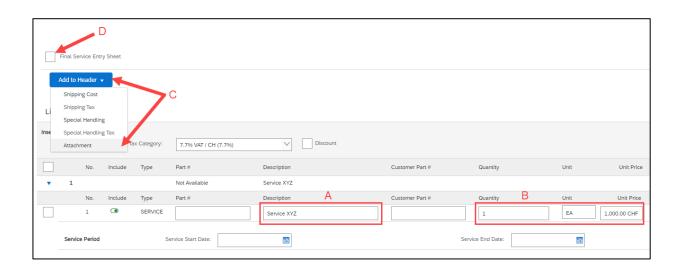
It is sufficient for us when you enter the quantity 1 for the entire service, use the unit of measure EA (piece) and then enter the total price of the service (see example in the screenshot below).

But of course, you are free to describe the provided service more in detail and use different unit of measures.

- C. You can add **Attachments** if necessary. If available, please attach **your time sheet** as an attachment.
- D. If you submit an invoice where the price is lower than the purchase order price and your service is finished, then please tick «Final Service Entry Sheet». This indicates us, that you will not charge further services despite the open amount on the purchase order.

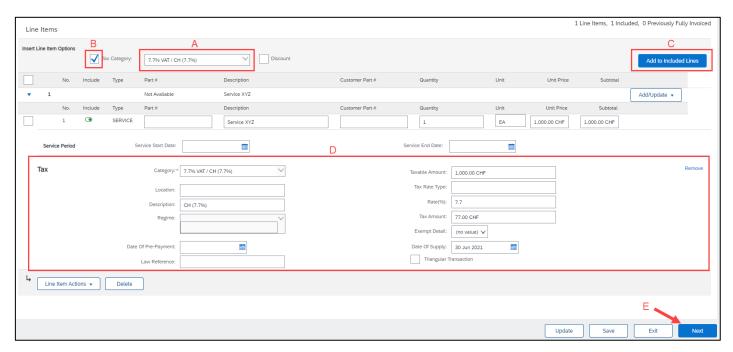
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You have created the invoice item. Now you must add VAT:

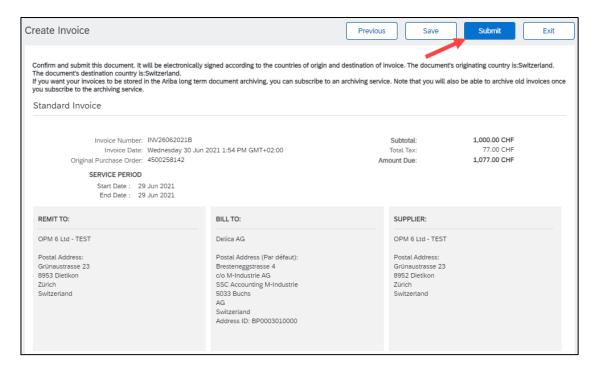
- A. Please select the **«Tax Category»**. Default is 8.1%.
- B. **Tick** the **box** next to Tax category.
- C. Click on «Add to Included Lines».
- D. Tax is automatically added for each line item.
- E. Submit the invoice with "Next".



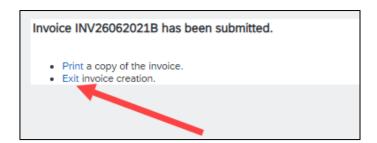
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The summary of the invoice is displayed. If all the information is correct, please click "**Submit**". If you want to adjust the invoice, click on «Previous».



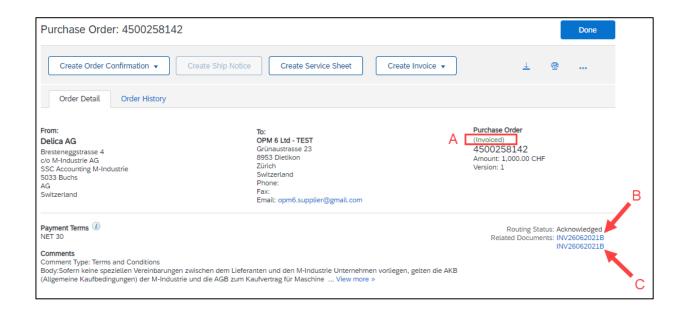
The invoice has been submitted. Please click on **Exit**. This will take you back to the purchase order.



- A. The status of the purchase order has changed to "Invoiced".
- B. Under the section "Related documents" you can see that the Ariba Network automatically created a service sheet on your behalf and sent it to the Migros Industrie requester for approval. As soon as the requester approves the service sheet, the invoice (C) is automatically sent to Migros Industrie company. The service sheet can be viewed if necessary.
- C. Your invoice is available under "Related Documents" section and can be viewed if necessary.

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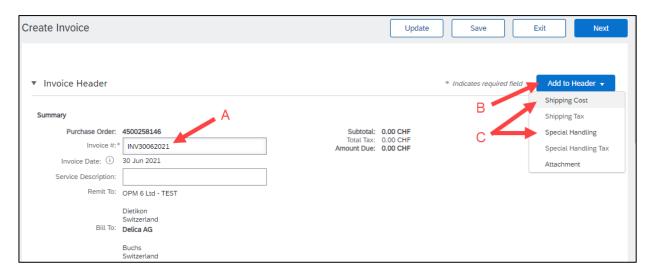
#### 3.2 Optional: Create an invoice with additional costs

If needed, additional costs such as shipping or special handling can also be charged.

To submit an invoice with additional costs, open the purchase order and then click on "Create Invoice" and then "Standard Invoice".

The invoice is created, please enter following information:

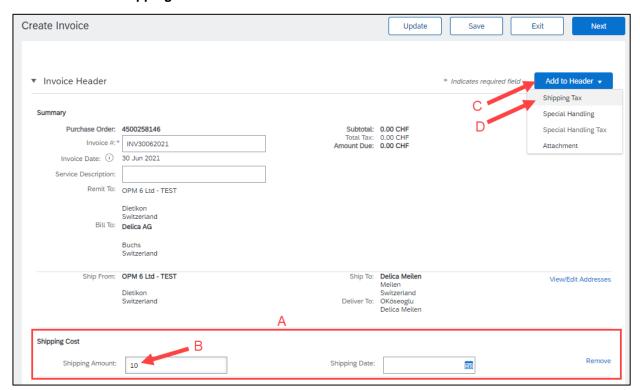
- A. Enter your **«Invoice number»**. This number must be unique, can contain max. 16 characters and cannot contain special characters:
- B. Additional costs are entered at the invoice header level. Therefore, please click on "Add to Header".
- C. Then select the type of additional costs, «Shipping Cost» or «Special Handling». In the example below shipping costs are charged. However also special handling fees such as minimum quantity surcharges can be charged. It is also possible to charge shipping costs AND special handling fees.



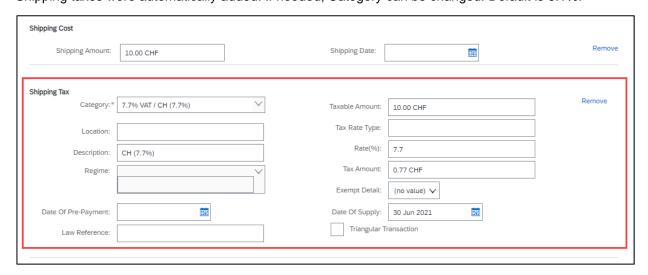
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- A. «Shipping Cost» are added.
- B. Please enter the «Shipping Amount».
- C. The additional costs must also include tax. Therefore, please click on "Add to Header".
- D. Then select «Shipping Tax».



Shipping taxes were automatically added. If needed, Category can be changed. Default is 8.1%.



Scroll down and enter all further information and submit the invoice as described in chapter 3.1.

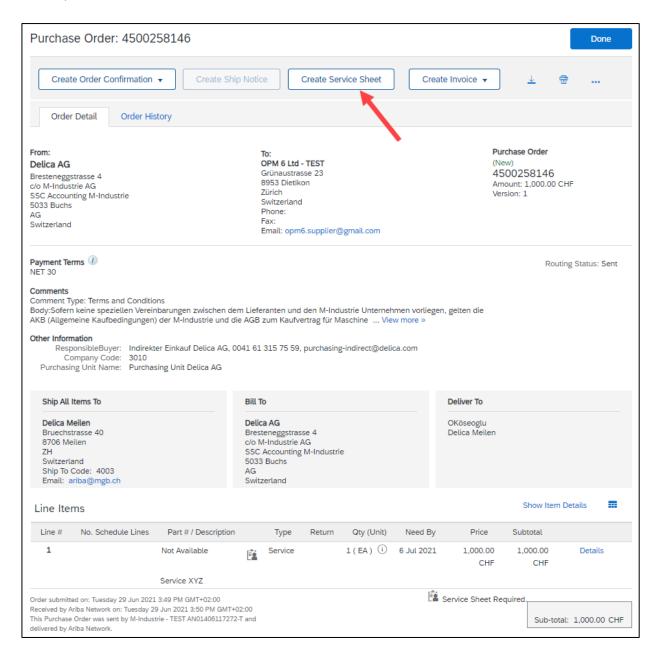
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#### 3.3 Alternative option: 1. Create a service sheet and then 2. Create an invoice

#### A. Create a service sheet

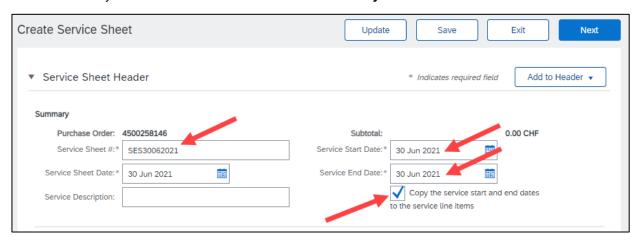
On the purchase order, click on "Create Service Sheet".



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Enter your **«Service Sheet number»**. This number must be unique. Then enter the **«Service Start Date»** and **«Service End Date»**. These 2 dates cannot be in the future. Then tick **«Copy the service start and end dates to the service line items»**, so you don't have to re-enter the start and end date for the Service Entry Sheet Lines. **Scroll down** to **«Service Entry Sheet Lines»** section.



Now you create a Service Entry Sheet Line. It is important to describe in the line item the provided service. To do this, click on **Add** and then **Add Unplanned Item**.



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The Service Entry Sheet Line is created. Please enter following detail information:

- A. The start and end date are automatically taken from the header.
- B. Please enter the **Description** of the provided service.
- C. Please enter Quantity, Unit (unit of measure) and Unit price of the provided service. This amount will be invoiced.

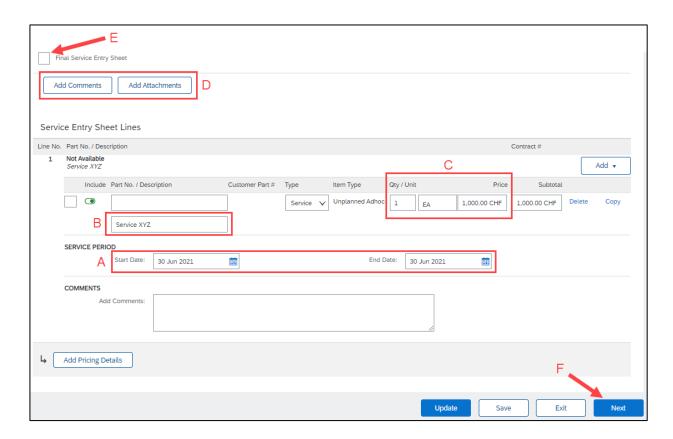
Following unit of measure are available: They must be entered in capital letter:

- a. EA --> Piece / Each
- b. HUR --> Hour
- c. DAY --> Days
- d. ANN --> Year

It is sufficient for us when you enter the quantity 1 for the entire service, use the unit of measure EA (piece) and then enter the total price of the service (see example in the screenshot below).

But of course, you are free to describe the provided service more in detail and use different unit of measures.

- D. You can add Comments and **Attachments** if necessary. If available, please **attach your time sheet** as an attachment.
- E. If you submit an invoice where the price is lower than the purchase order price and your service is finished, then please tick «Final Service Entry Sheet». This indicates us, that you will not charge further services despite the open amount on the purchase order.
- F. Submit the service entry sheet with "Next".

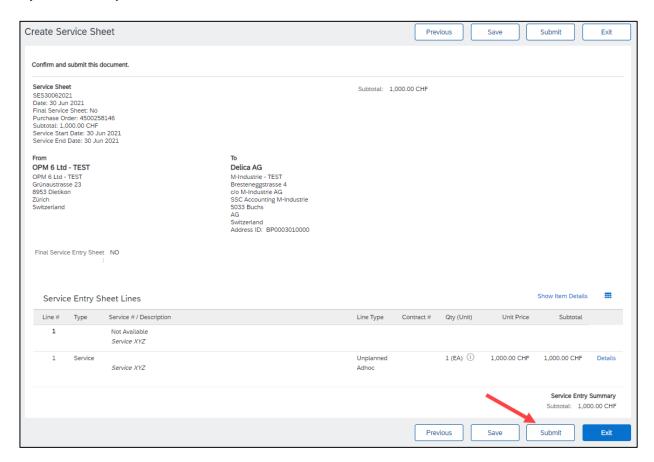


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The summary of the service sheet is displayed. If all the information is correct, please click on "**Submit**". Then the service sheet is sent to the DELICA AG / JOWA AG requester for approval. Once approved, you can create and submit the invoice.

If you want to adjust the service sheet, click on «Previous».



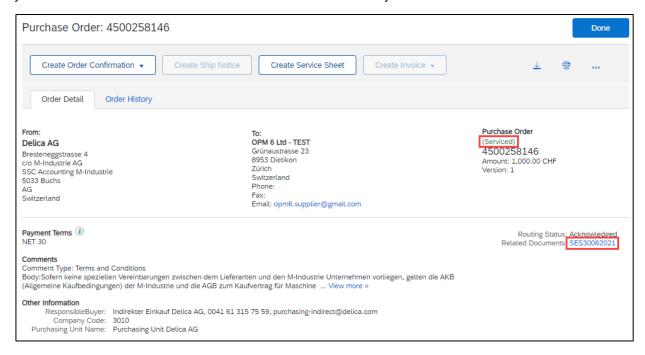
The service sheet has been submitted. Please click on «Exit». This will take you back to the purchase order.



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The status of the purchase order has changed to "Serviced". Under the section "Related documents" you can see the service sheet and it can be viewed if necessary.



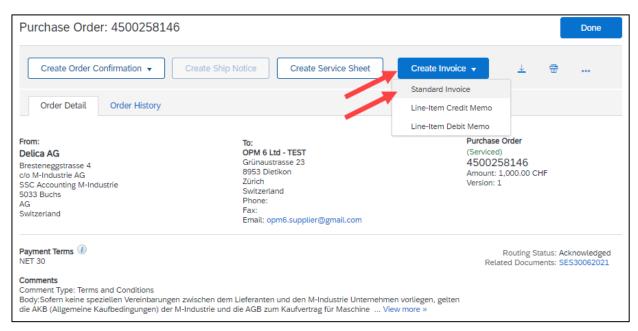
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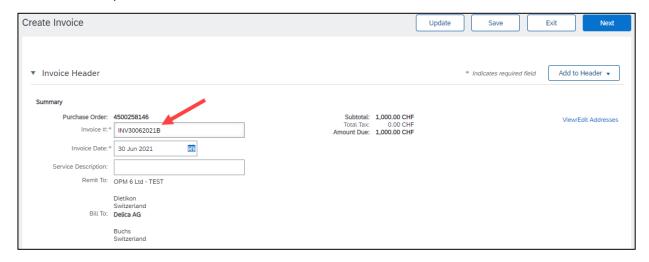
#### B. Create an invoice for a service

As soon as the service sheet is approved by the Migros Industrie requester, the status of the service sheet changes to "Approved" (under "Related Documents" section, click on the service sheet and view the status in the left top corner). In addition, you receive an E-mail notifying you about the service sheet approval (if you have set-up the Ariba Network notifications properly).

To submit an invoice, open the purchase order and then click on "Create Invoice" and then "Standard Invoice".



Enter your **«Invoice number»**. This number must be unique, can contain max. 16 characters and cannot contain special characters:



Please scroll down to section «Supplier VAT».

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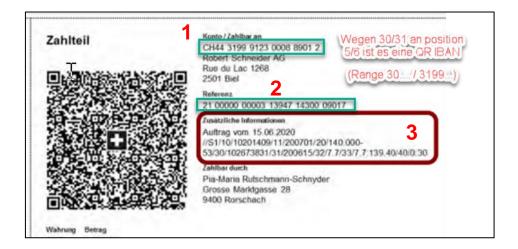


Please enter your "Supplier VAT/Tax ID". This ID can be stored in your Ariba Network profile, so you don't have to be enter it for every invoice (see chapter 4).

If you want to have your invoice paid by QR-Code, then the system is differencing between QR-IBAN with QR-Reference and SCOR with IBAN incl. Payment reference.

Important for the input of QR-IBAN with QR-Reference is:

- Account/IBAN Number from the payment slip must be filled in the field "QR IBAN"
- Reference Number from the payment slip must be filled in the field "QR/ESR Reference Number"
- Additional Information from the payment slip must be filled in the field "additional Information"



ESR Teilnehmernummer: (no change)	
QR / ESR Referenznummer: (add QR)	2
QR IBAN: (New field)	1
Zusätzliche Informationen: (new field)	3

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Important for the input of SCOR with Payment Reference:

- Reference from the payment slip must be filled in the field "QR/ESR Reference Number". The
  reference number must be started with RF.
- Additional Information from the payment slip must be filled in the field "additional Information"



ESR Teilnehmernummer: (no change)	
QR / ESR Referenznummer: (add QR)	1
QR IBAN: (New field)	
Zusätzliche Informationen: (new field)	2

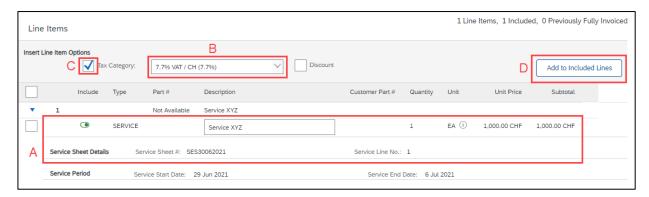
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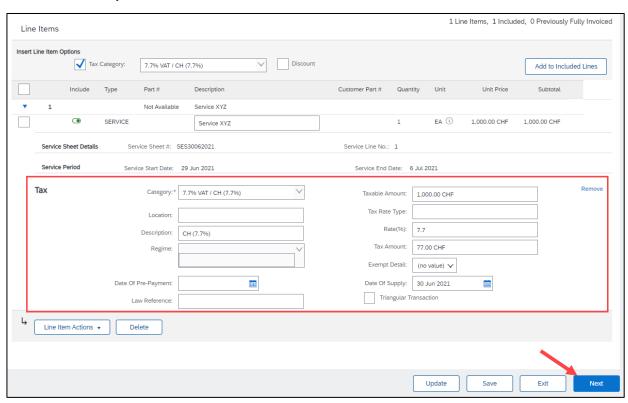
#### Please scroll down to «Line Items" section.

#### Create invoice line item:

- A. The invoice line items were taken from the service sheet.
- B. Please select the «Tax Category». Default is 8.1%.
- C. **Tick** the **box** next to Tax category.
- D. Click on «Add to Included Lines».



Tax is automatically added for the invoice line item. Scroll down and submit the invoice with "Next".

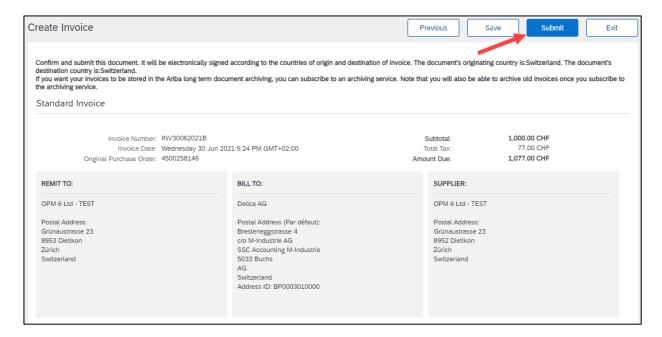


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The summary of the invoice is displayed. If all the information is correct, please click on "**Submit**". Then the invoice is sent to Migros Industrie company account payable department.

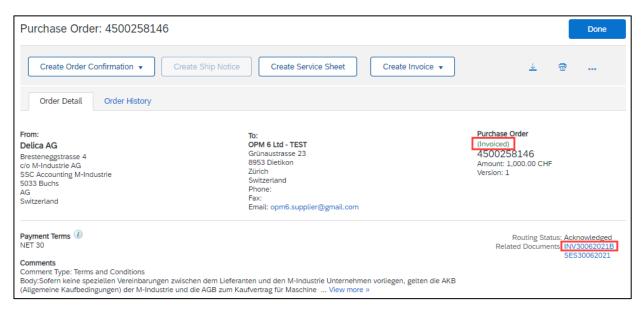
If you want to adjust the invoice, click on «Previous».



The invoice has been submitted. Please click on «Exit». This will take you back to the purchase order.



The status of the purchase order has changed to "Invoiced" and your invoice is available under "Related Documents" section and can be viewed if necessary:



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## 4. Store your VAT number in your Ariba Network profile

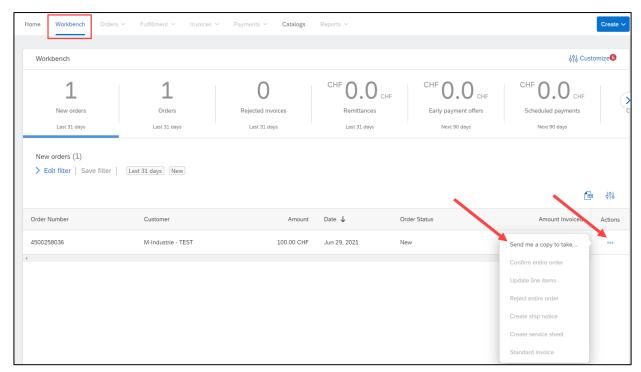
Ariba Network «Home» section --> upper right corner on your initials (Account settings) --> Company Profile --> Tab «Business» --> Section «Tax Information» --> Feld «Vat ID» --> Save

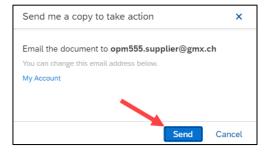
#### 5. What can I do if I no longer have the purchase order email?

On the purchase order email, you can click on "Process order" and then you will be redirected to the Ariba Network login page. After logging in, you will automatically get to your purchase order on Ariba Network. If you no longer have the purchase order email, you can log into your Ariba Network account by using following link:

#### https://supplier.ariba.com/

Click on "Workbench" in your Ariba Network account. You see a list of all your purchase orders. Select the purchase order where you no longer have the purchase order email and click on "more" (three dots) and then "Send me a copy to take action":



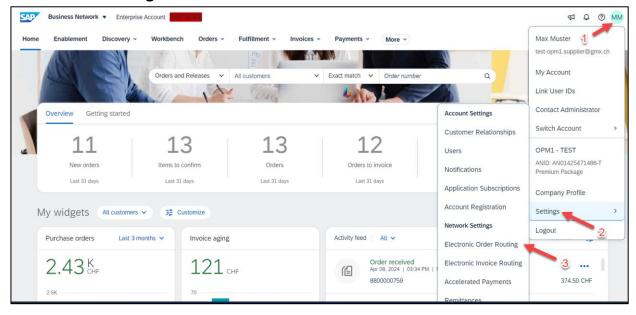


This action is not needed with an **Enterprise Account**. In that case you can go to Workbench and click right on the purchase order number and submit an order confirmation and invoice.

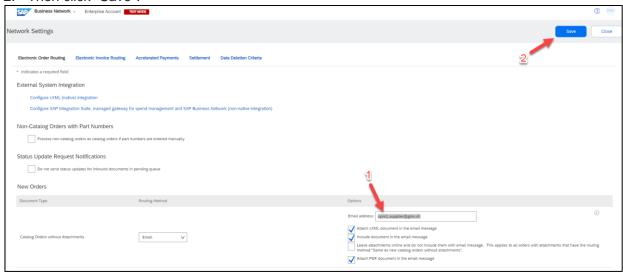
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## 6. How can I change the order email address?



- 1. The recipient email address can be adjusted here. Up to 5 recipients can be entered (separated by commas).
- 2. Then click "Save".



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